



Kneza Milosa, 75
11000 Belgrade
Serbia & Montenegro
March 24th, 2006

Mr Robert Dixon
Commissionaires Ottawa
24 Colonnade Road
Ottawa, ON K2E 7J6

Mr Dixon:

This is to commend the work performed by Mr Gordon Druce and Mr Rainer Haussner while they were employed at the Canadian Embassy in Belgrade, Serbia and Montenegro, providing additional security supervision from October 2005 until March 2006.

I found both Mr Druce and Mr Haussner to be both efficient and courteous. Each displayed a high level of professionalism when dealing with either Embassy staff or project personnel. They further demonstrated sound judgement when making decisions pertaining to unscheduled changes, particularly when dealing with the every changing shift schedules.

Mr Druce and Mr Haussner are in every sense "Team Players". They were invariably flexible and open minded even when it came to long hours on the job and the changing of schedules on very short notice. Both men were instrumental through their efforts and concerns of maintaining a high level of security throughout their employment.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'R. McDougall'.

Robert McDougall
Ambassador
Canadian Embassy Belgrade Serbia and Montenegro